

Depot Theater Company FAQ's

1. Does the Sunday matinee include dinner?

Yes, all of our show days (Thursday-Sunday) have a Dinner and Show Ticket Option. They also all have a Show Only Ticket option. The menu is the same for all evening and matinee performances.

2. Where do we enter the theater for productions?

You will need to enter on the south side of the Train Depot or the north side of the Lobby. There are a couple of doors with yellow signs that say "Enter Here" and the Lobby Doors have sandwich board signs on the north and south side directing you to the entry.

Parking is located to the East of the Homestead Theater between the Homestead and Central Station Bar & Grill. There is also public parking to the north of the Depot in the City lot.

3. Can you do refunds?

No, we do not offer refunds. We can move your reservations to a future show of the same performance or a different performance, if you have to cancel.

4. How far in advance do we have to place our reservations?

Dinner and Show reservations MUST be made 48 hours in advance so we can tell our kitchen what numbers to prepare for.

Show Only reservations can be made day of and at the door, but reservations are encouraged.

5. Do you have substitutions for those who have food allergies?

No, we do not offer substitutions. We can omit certain foods from your plate, and that is all. We are not a restaurant and only have the food for the show menu on hand.

6. Do you offer any discount tickets?

The only discounts we offer is when four (4) or more Dinner and Show Tickets are bought at once.

Four or five dinner tickets=\$5 discount per ticket

Six to nine dinner tickets=\$8 discount per ticket

Ten or more dinner tickets=\$10 discount per ticket

7. May I bring my own food and beverages into the Theater?

No. Outside food and beverages are not allowed in the building due to our Kansas State Food License.

8. What is your child policy?

Children are allowed to attend all performances. If you have any more questions, please call our Box Office at 620-225-1001. We strongly discourage infants being brought to the theater as they can become very disruptive and ruin the theater experience for other patrons.

9. What is the dress code?

There is no dress code for the Theater. It is suggested to bring a jacket due to cold temperatures at times.

10. Can I take photos or video of the performance?

No. Photography and videography of the performance is not allowed due to copyright issues, except by approved theater personnel. You may take pictures of, and with the actors after the show in the Gallery or El Vaquero.

11. When do doors open for the show?

Building doors open at 5:30pm for evening shows and 12pm for matinee shows.

We open the Theater doors at 6:15pm (evening) and 12:45pm (matinee) to start seating and serving. Show Only patrons are seated 15 minutes before the show.

12. Do you allow service animals?

Service animals are allowed with proper credentials and previous communication with our Box Office.

If you have any other questions that were not answered above, please call us at 620-225-1001 or email us at comapny@depottheaterco.com. Thank you and we look forward to having you join us!